



CRYSTAL RESET



GET A SECOND CHANCE TO EARN
UP TO **US\$2,000 IN CRYSTAL BONUSES.**

Plus, Crystal recognition pins* and certificates,* access to the
Crystal Executive Rally at Celebration
JANUARY 9 - JULY 12, 2017



Here's how it works if your recognition rank on January 9, 2017 was:

Associate OR **Consultant**
Manager OR **Crystal Manager**
Director OR **Crystal Director**



REACH

the next recognition rank by the Crystal Reset deadline by creating new Consultants, reactivating former Consultants and helping new members join and reach Consultant.

RECOGNITION RANK AS OF JANUARY 9, 2017	ELIGIBLE FOR...
Associate or Consultant	Crystal Manager Crystal Director Crystal Executive
Manager or Crystal Manager	Crystal Director Crystal Executive
Director or Crystal Director	Crystal Executive



Here's how it works if your recognition rank on January 9, 2017 was:

Executive
OR
Crystal Executive



BUILD

your business with new Consultants and you can earn the Crystal Manager, Crystal Director, and Crystal Executive bonuses again. Help new members join and reach Consultant or help existing members with a recognition rank of Associate reach Consultant for the first time, and earn. Plus, you can put these new Consultants on either leg. There is no need to have five on the right and five on the left for this Crystal Reset.*

RECOGNITION RANK AS OF JANUARY 9, 2017	ELIGIBLE FOR...
Executive or Crystal Executive	Crystal Manager Crystal Director Crystal Executive

Deadlines & Bonuses

CRYSTAL MANAGER
March 14, 2017
\$250 Bonus

CRYSTAL DIRECTOR
May 13, 2017
\$750 Bonus

CRYSTAL EXECUTIVE
July 12, 2017
\$1,000 Bonus

EXAMPLES

1. On Jan. 9, 2017 my Recognition (highest achieved) rank was Consultant with one Active personally developed Consultant. How do I achieve Crystal Manager, and what do I earn? Create one more personally developed Consultant, and make sure you have two Active Consultants at the same time before March 14, 2017. You'll earn a US\$250 bonus, a recognition pin and certificate.
2. On Jan. 9, 2017 my Recognition (highest achieved) rank was Manager, with five Active personally developed Consultants. How do I achieve Crystal Director and what do I earn? Create one more personally developed Consultant and make sure you have six Active Consultants at the same time before May 13, 2017. You'll earn a US\$750 bonus, a recognition pin and certificate.
3. On Jan. 9, 2017 my Recognition (highest achieved) rank was Director with nine Active personally developed Consultants. How do I achieve Crystal Executive and what do I earn? Create one more personally developed Consultant and make sure you have at least 10 Active Consultants (five on the right and five on the left) at the same time before July 12, 2017. You'll earn a US\$1,000 bonus, a recognition pin and certificate.

FAQ ASSOCIATES, CONSULTANTS, MANAGERS, AND DIRECTORS

1. I have personally enrolled team members who were Consultants but went inactive. If I help reactivate them and they reach Consultant again, will they count toward my next Crystal Reset award? Yes, as long as they have joined and remain Active in your organization.
2. On Jan. 9, 2017 my Recognition (highest achieved) rank was Director. What can I earn during this promotion? During this Crystal Reset promotion, you are only eligible to achieve Crystal Executive.
3. On Jan. 9, 2017 my Recognition (highest achieved) rank was Director. If I advance to Crystal Executive during the reset period, am I eligible to start again and earn all of the Manager, Director, and Executive bonuses? No, you are only eligible to achieve Crystal Executive.
4. To earn the Crystal Executive bonus do I need to have five Active Consultants on each side? Yes, in order to be Paid-As Executive and earn the Crystal Executive reset bonus you must have five Active Consultants on your left and on your right.

FAQ EXECUTIVES

1. On Jan. 9, 2017 my Recognition (highest achieved) rank was Executive. What can I earn? All Associates who have previously reached Executive can re-earn the Crystal Manager, Crystal Director, and Crystal Executive bonuses. However, Executives participating in the Crystal Reset may not reactivate Consultants to earn the bonuses.
2. On Jan. 9, 2017 my Recognition (highest achieved) rank was Executive. Can I reactivate Consultants to earn Crystal Reset bonuses? No, you must create Consultants from new personally developed team members OR from personally developed team members who are Preferred Customers and become Associates OR from personally developed team members with a Recognition rank of Associate.
3. On Jan. 9, 2017 my Recognition (highest achieved) rank was Executive. Do I have to have five Consultants on each side to achieve Crystal Executive? No, you can place your Consultants anywhere. As long as you reach 10 new Consultants before July 12, 2017 you can achieve Crystal Executive. You still need to have five Active Consultants on each side in order to be Paid-As Executive.
4. Do I need to maintain a paid-as rank in order to earn the Crystal Reset bonuses? Yes. Once you develop the required number of Consultants, you must achieve the paid-as rank of Consultant or higher for at least one day.

FAQ CONTINUED

1. Can I also re-earn the \$100 Consultant bonuses during the Crystal Reset? No, Crystal Reset does not impact the Consultant Development Bonuses (which are part of our Rank Advancement Bonuses program).
2. When are the Crystal Reset awards paid out? All Crystal bonuses are paid one week in arrears. For example, if you achieve Crystal Director on January 25, your bonus would be paid on February 6.
3. If I achieve Crystal Executive in the Crystal Reset, do I qualify for the Crystal Executive League? Yes, anyone who reaches Crystal Executive during the Crystal Reset (even those who have previously reached Executive) will qualify for the Crystal Executive League for Celebration 2017. Learn more about the Crystal Executive League at IsaFYI.com/Recognition.
4. Can all Platinum business centers participate in the reset? Yes, each business center participates independently, based on the Recognition (highest achieved) rank of that business center on January 9, 2017.

Isagenix reserves the right in its sole discretion to deny volume or compensation for any activities it deems to be manipulative or contrary to the Isagenix policies and procedures. All Crystal bonuses are paid out one week in arrears. All dates end at 11:59 p.m. ET. Available to Active Associates in the U.S., Canada, Puerto Rico, Australia, and New Zealand.

*Only available for members who are Associate-Crystal Director/Director starting January 9, 2017. Executives will only receive a Crystal Executive pin if they have never achieved the rank prior to January 9, 2017.

